Iowa Workforce Development

HEALTH & HUMAN SERVICES APPROPRIATIONS SUBCOMMITTEE FEBRUARY 15, 2012

PROMISE JOBS

- PROMoting Independence and Self-Sufficiency through Employment. Job Opportunities and Basic Skills.
- Mission: The PROMISE JOBS program is designed to assist family investment program (FIP) recipients to become self-sufficient.

Significant Program Issues

- Excessive Administrative Costs
- Inappropriate Use of Funds
- Excessive Management to Staff Ratios
- Inequalities in Case Loads
- 110% Staffing Trend
- Inconsistency in Program Delivery
- Contract Compliance
- No Job Placement Tracking

Administrative Costs Non-Program Administrative Costs Submitted Initial Submittal 51% A C 30% 25% 24% 23% G 20% 5% 5% K 4% N 0%

IWD Regional Quarterly Monitoring

- Monthly Case Review by Manager for Each Case Worker
- Clients Participating in a Work Experience
- Clients Participating in Education/Training
- Family Self-Sufficiency Grant (FSSG) Recipients
- Process Improvement Activities
- Collaboration Activities
- Begin Tracking Job Placement Outcomes